



Retail Stand-Up Talk

March 31, 2020

Signatures for Payment Card Transactions

COVID-19 Response and Prevention

Effective: April 1, 2020

In response to the growing number of cases of the Coronavirus Disease 2019 (COVID-19), the Postal Service is implementing additional measures to help in maintaining social distancing and reducing the exposure of the virus on surfaces.

Another measure that is being implemented is a temporary removal of signatures for payment card transactions. To reduce the spread of any potential health risk, we are temporarily removing the requirement for customers and/or cardholders to sign the CDU (Customer Display Unit) or the printed physical receipt to complete their credit card purchase. The system and terminal will not prompt the customer for a signature on the CDU and the receipts, where applicable, will print without the signature line.

For more information on the Postal Service's social distancing efforts, refer to the Blue page <https://blue.usps.gov/blue/covid-19/>.

Thank you for your attention.